

Shelter[®]
ZOOM



Document GPS

USER GUIDE

Email extension that gives senders the power to stop recipients from downloading or sharing attachments even after they have been sent. This lets you revoke sent attachments and see each time someone opens, downloads or shares your attachments with real time reporting.

Every attachment is automatically tokenized and encrypted with enhanced security.

*In the lower right corner of each slide, you'll find the following feature:
Simply click on it, and you'll be seamlessly redirected back to this page!*



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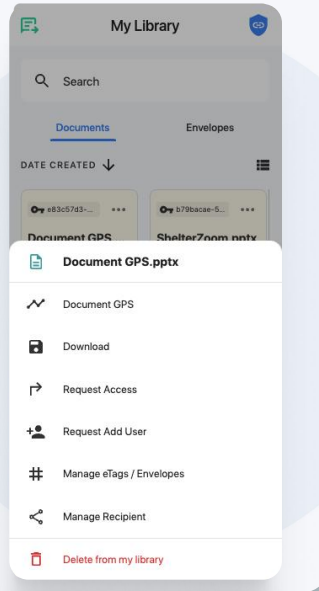
Schedule a Demo

ShelterZoom Main Website

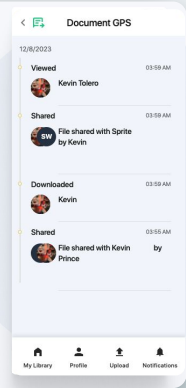
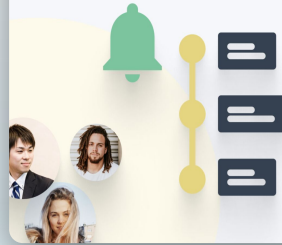


Document GPS is an email extension that enables senders to track, modify or delete already sent email attachments, even if they have been opened by the recipient.

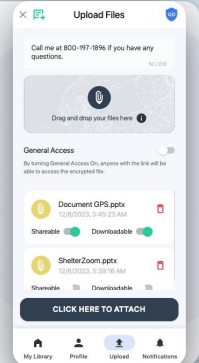
Manage, track and gather analytics in your Attachments Library





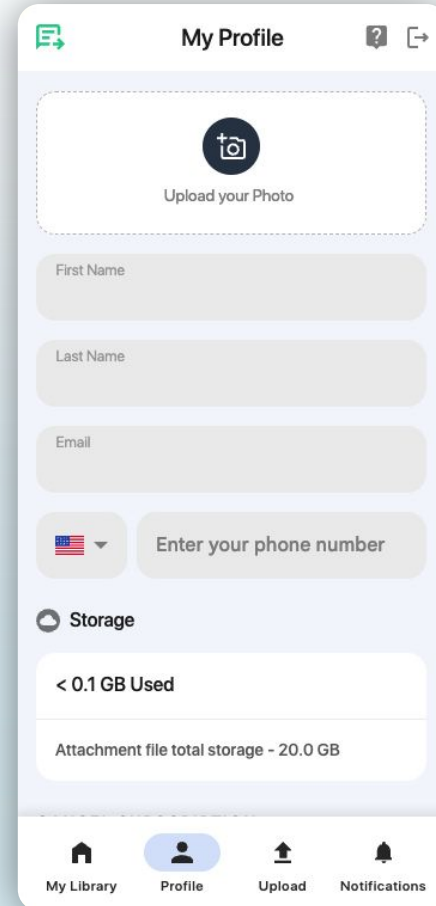
See who has downloaded and shared your attachments in real time



Control who can download and share your attachments



- At the bottom of the application, click on  to pull-up **My Profile** screen
- Click  to upload profile avatar.
- First Name, Last Name, Email and Phone Number will be shown here.
- File size allocation and limit is shown in **Storage**

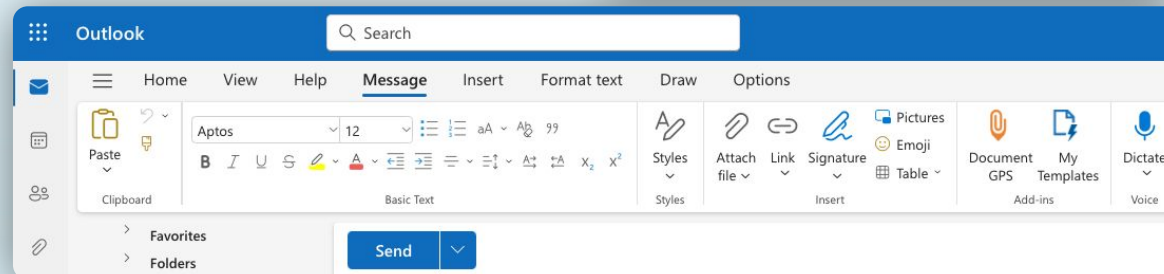
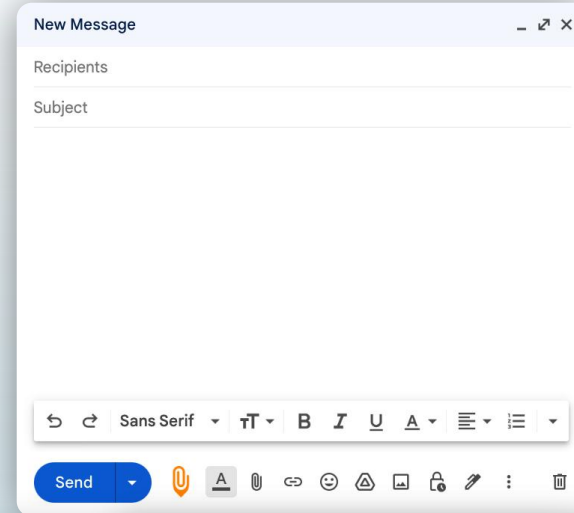


User can only upload pictures up to 2MB



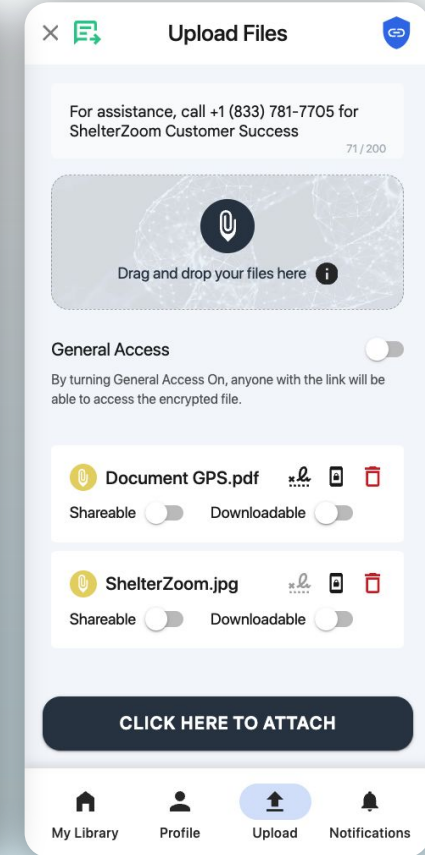
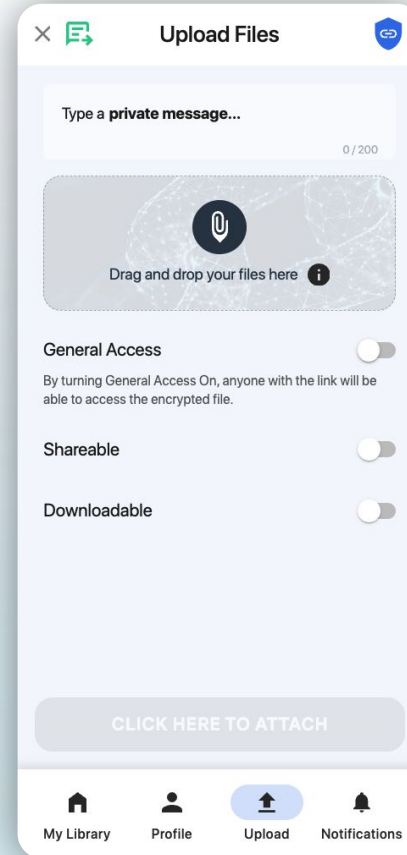
To open the **Document GPS extension**:

- 1 On Gmail, click **“Compose”**.
On Outlook, click on **“New Mail”**
- 2 Gmail – the Document GPS icon is beside the Send button.
Outlook - the Document GPS icon is on the Add-ins




To attach a file in the email:

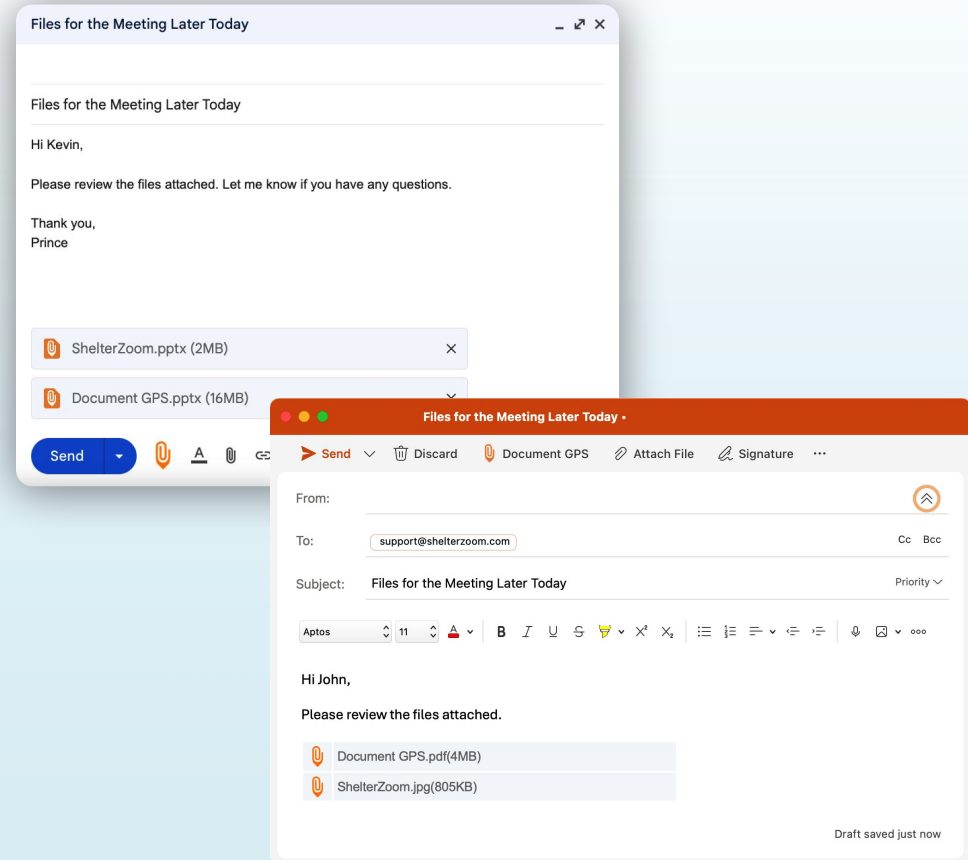
- 1 On the **Upload File** box, choose a file(s); or click and drag the file(s) to upload.
- 2 The user has the option to add a private message
- 3 Turn on or off toggle option for General Access.
This allows anyone with the link to view file(s) without signing into the account.
- 4 Turn on or off toggle options for permissions (Shareable/Downloadable)
- 5 Finalize the attachment by clicking [CLICK HERE TO ATTACH](#)



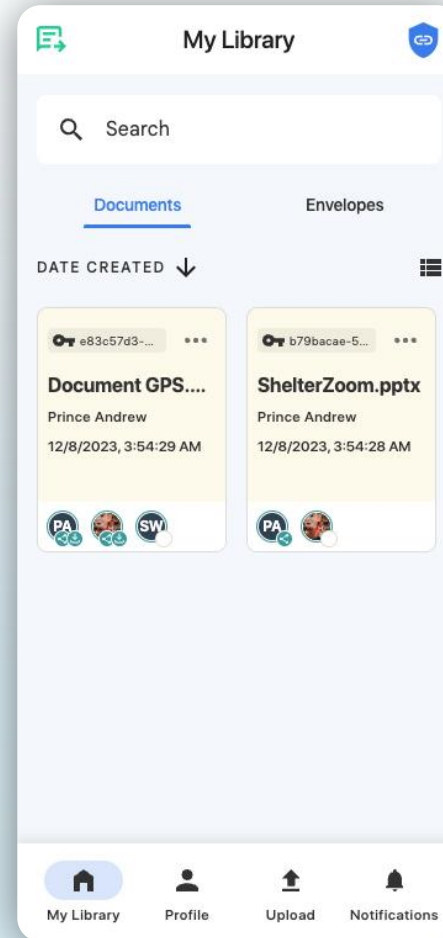
To send the attachment(s):

- 1 Once the file(s) are uploaded, enter the email address of the recipients (either in To, CC or BCC) and the email subject.
- 2 Click the **Send** button.

-  The user can upload up to 30 files at once
- Maximum file size for uploading is 65 mb
- Attachment files can be sent and viewed by non-Gmail and Outlook email domains

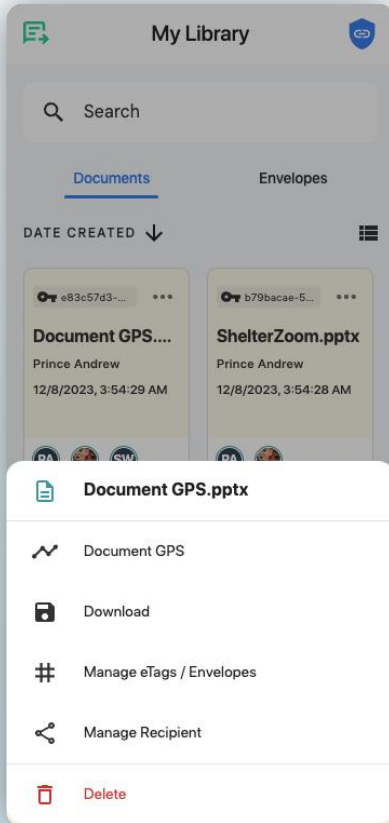


- Files that were created, sent, and received will appear in **Documents**.
- Date Created** view option enable users to sort documents by date created.
- Sent and received attachments will appear in My Library as document cards.

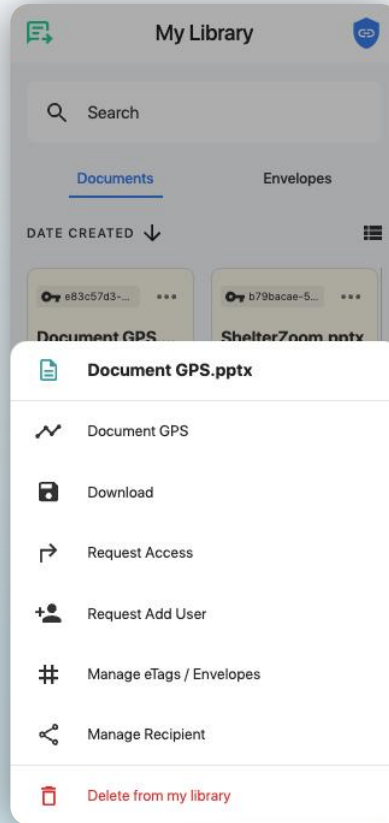


- Fill-in the name of the file to search.
- Envelopes are organized folders based on the eTags added to the document.
- Users can choose between **Grid** and **List view** by clicking this icon.
- Users can use various Document GPS functions by clicking on the **Three-dots** found on the upper-right portion of the file card.






Sender's view



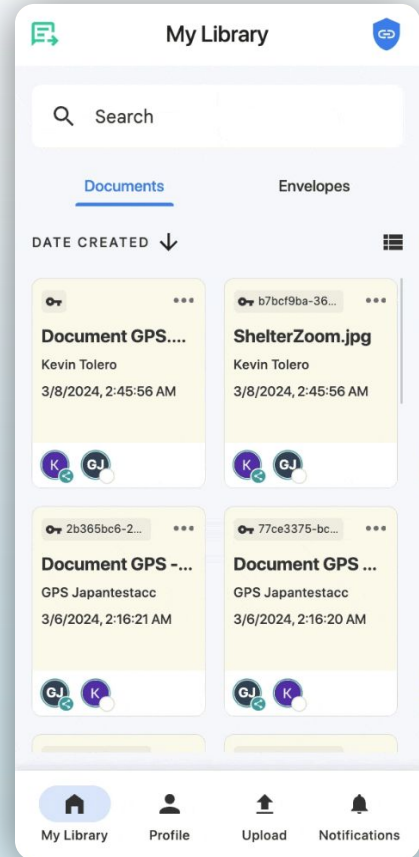
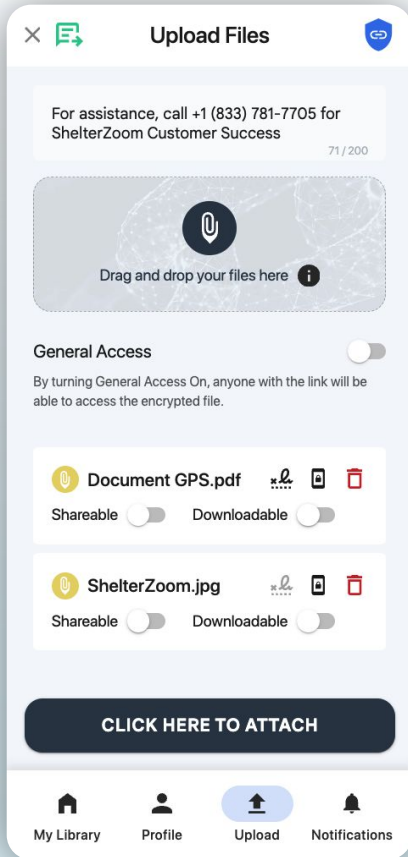
Recipient's view

- 1 Click the  icon, located at the upper right corner of the Document card to open the menu
- 2 Menu options will be presented as:
 - **Document GPS** Tracks files and users' activity.
 - **Download** Enables users to download files, if permission is granted.
 - **Request Access** This option lets recipients request for share and download access.
 - **Request Add User** Allows recipients to add participants in the file, if granted.
 - **Manage eTags/Envelopes** Sorts files into one folder by using a unique tag.
 - **Manage Recipient** Enable users to share files, if permission is granted
 - **Delete** Lets the user remove the document from "My Library"

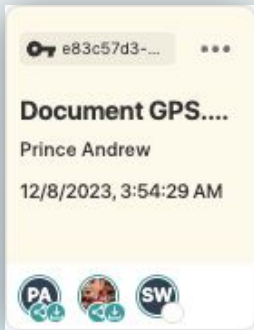


To set up user-permissions:

- **Upload Files**
 - **Shareable** - Allows the receiver to share the file
 - **Downloadable** - Gives the recipient the permission to download the file.
- **File is Sent and Modify User Permissions**
 - Go to My Library, look for the document card and click the three dots located at the upper-right corner.
 - Click on Manage Recipient
 - Look for the recipient that needs modifying permissions and click on the three dots
 - Toggle either Shareable, Downloadable or both depending on your preference
 - Hit Update



Avatar Status indicators shows the actions made by the recipients that were added; if the file was viewed, downloaded or shared.



Shared



Viewed



Downloaded






Avatar Status sometimes shows 2 indicators if the user made multiple activities on the file




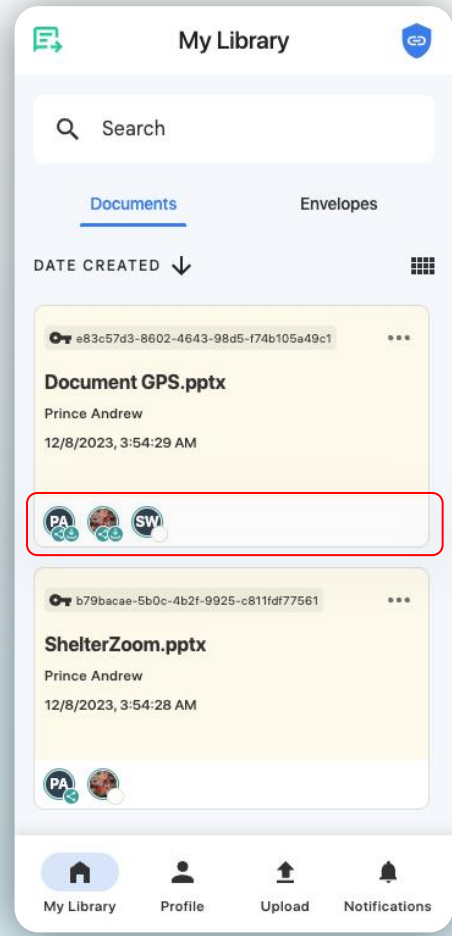
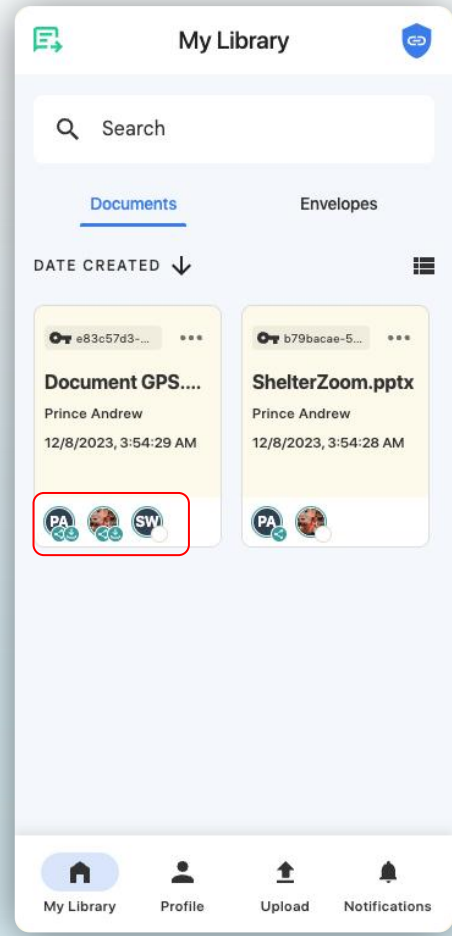
White avatar badge connotes the file hasn't been viewed

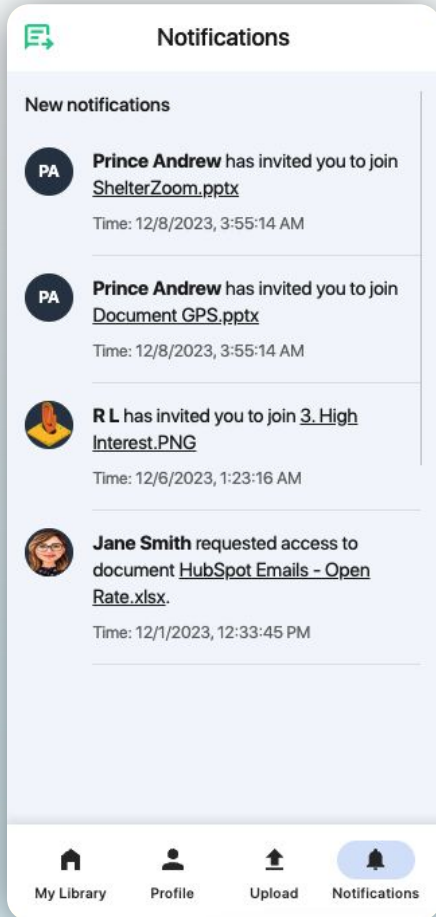


The user can modify the document card display by clicking  or  located at the right hand side of the widget.

Maximum of 4 avatars will be displayed 

Maximum of 8 avatars will be displayed 

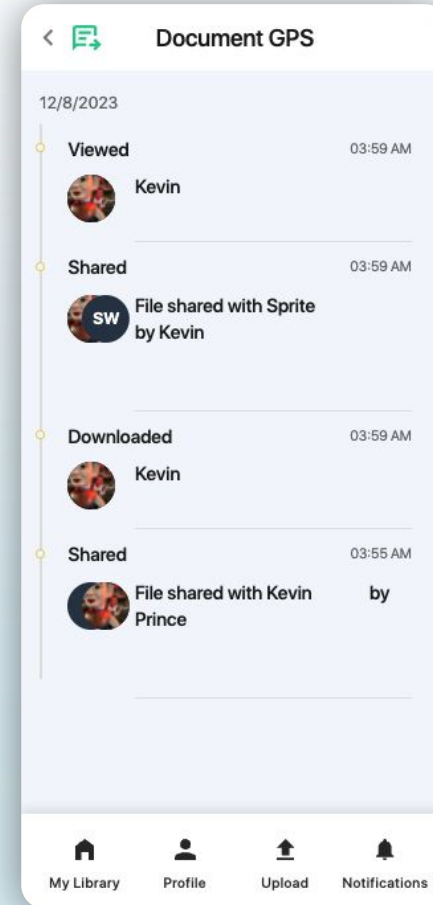




- The Notifications Panel alerts you to important events that take place in your account, including when you have had a file shared with you or when your permissions status changes.
- This also gives the owner and the recipient **Real Time** alerts on every activity that was made on their Document GPS account.
- Users will be able to click on the underlined activity to be routed directly to the attached file.

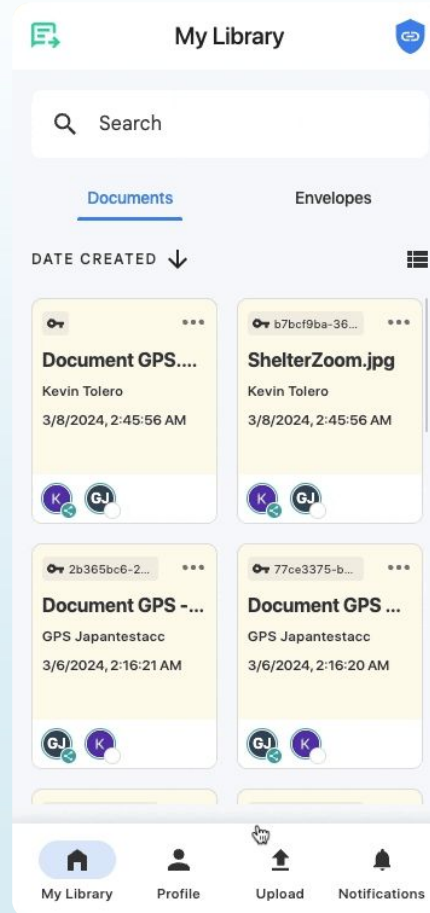


- Document GPS allows you to know where your document has travelled (**Created, Viewed, Downloaded, Shared**) in real time
- Document owners can view all events related to the document
- Non-document owners can only view activities of their invited users
- For documents with General Access, it will show on the owner's end as **Anonymous**.



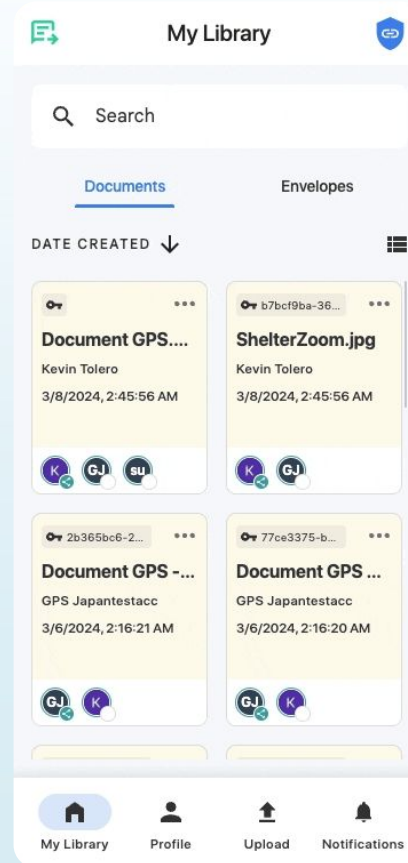
To share or add a new recipient to the file:

- Click on the **three-dots**, located at the upper right corner of the document card or inside the file itself.
- Click on **Manage Recipient**.
- Click the **Add Recipient** tab.
- Key-in email address.
- Toggle options for permissions.
- Click **Send Invite**

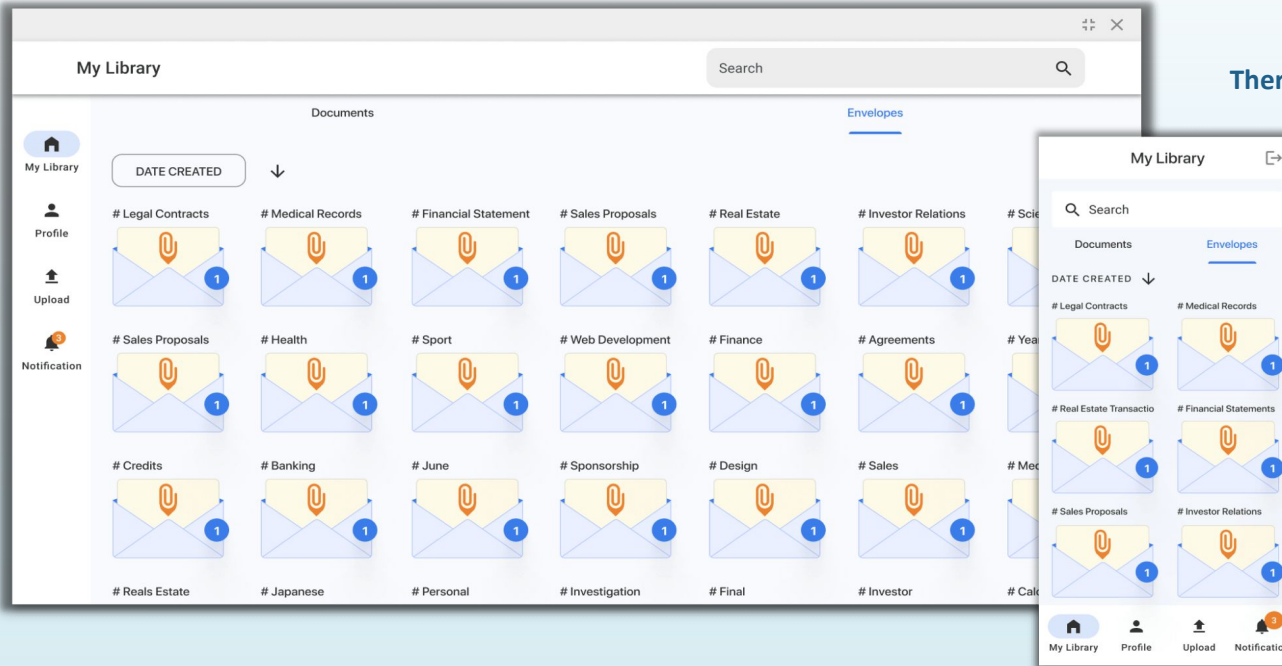


To edit the permissions of the user:

- Click on the **three-dots**, located at the upper right corner of the document card or inside the file itself.
- Click on **Manage Recipient**.
- Click the **three dots** beside the email address
- Toggle options for permissions.
- Click **Send Invite**



Manage your files, documents and attachment through a virtual folder using e-Tags and Envelopes



There is a range of functions available as follows:

Search box - you can search e-Tag by keying in the e-Tag name or partial name

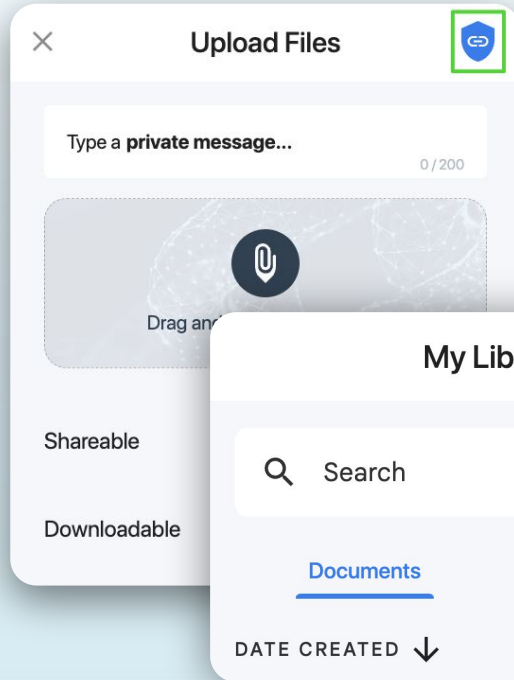
Sort By - you can sort your e-Tags by Date Created or alphabetically by Title

File Count - The number on the right side of the envelope indicates how many files are saved

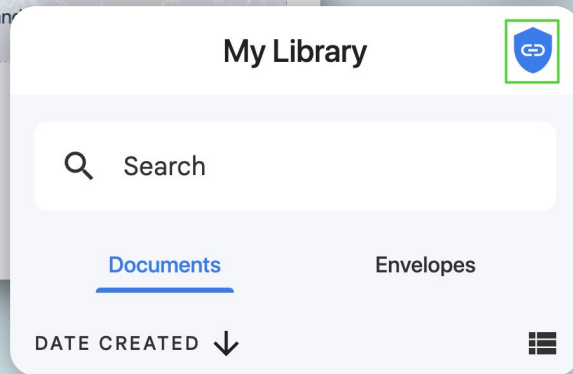
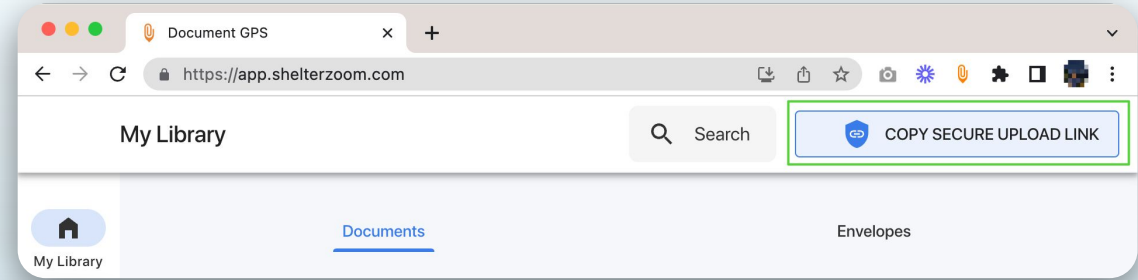


The **Secure Upload Link** gives the Document GPS user the ability to provide a special link that allows the recipient to upload a document securely and send it back to the sender.


On the email extension

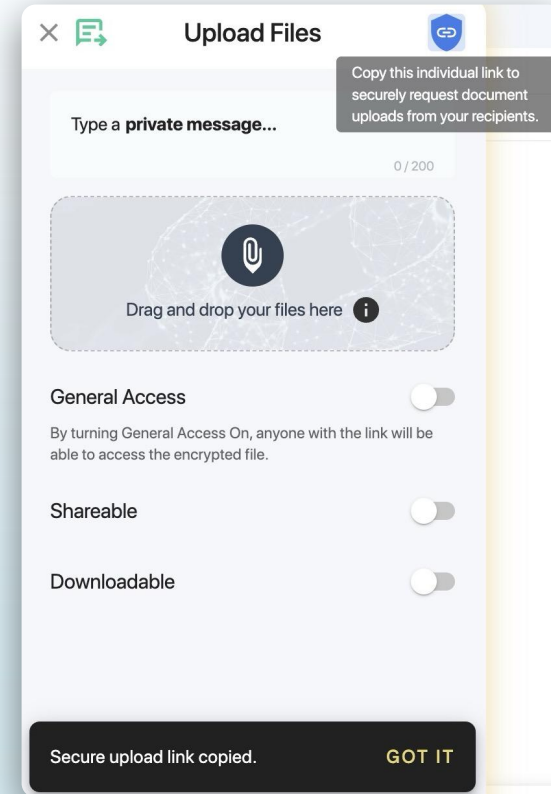


On the Web application



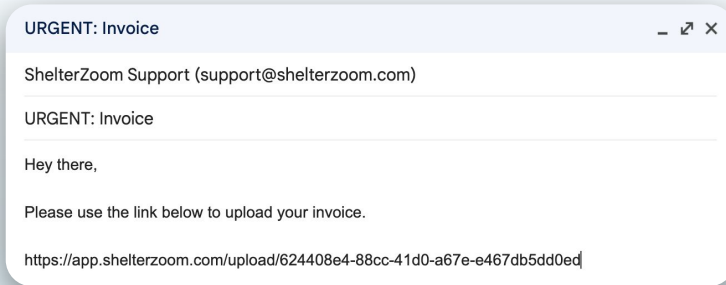
To create your own secure upload link:

- Click on the "Compose email" button on Gmail
- Click on the "Document GPS" icon in the email toolbar.
- The Secure Upload Link is visible on the My Library and Upload Files screens.
- Clicking the Secure Upload File icon copies the link to the clipboard 
- A success message will appear below the extension, saying "*Secure upload link copied.*"
- The link can now be sent to anyone via email, chat, text message etc.

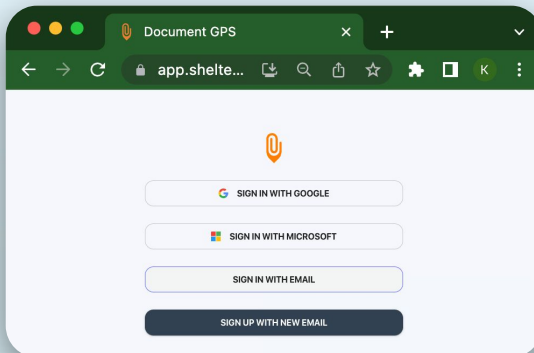


Here's an example of the Secure Upload Link added onto an email.

- Email is sent as normal after entering the recipient's email address, subject, and adding some text.




- The recipient clicks the GPS attachment in the email notification received. A new tab opens and the sign-in screen is displayed. The recipient signs in to the website.



- The recipient is taken to the Upload Files screen. The sender's email address is auto-populated, with options to add more recipients and include a private message. The recipients' permissions can be controlled with the Shareable and Downloadable toggles.
- The recipient can drag and drop files on the designated box or click on the Select Files button.

Upload Files

Securely upload files to  Kevin

Add more recipients here

Type a **private message**... 0 / 200

Shareable Downloadable

Drag and drop your files here


[SELECT FILES](#)

[UPLOAD AND SHARE](#)



- The recipient clicks the Upload and Share button to send the file/s to the sender and added recipients, if any.
- A success message will show as *“Your file is being processed. It will be available shortly.”*


Upload Files







Securely upload files to  Kevin Tolero

Add more recipients here

Please review the following files. 34 / 200

Shareable Downloadable

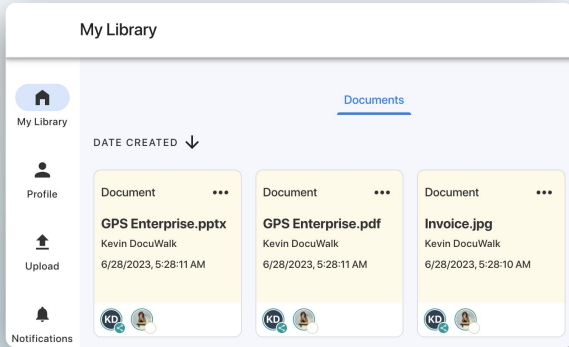
 Drop your files here or [ADD FILES](#)

 Invoice.jpg	Shareable <input checked="" type="checkbox"/>	Downloadable <input checked="" type="checkbox"/>	
 GPS Enterprise.pdf	Shareable <input type="checkbox"/>	Downloadable <input checked="" type="checkbox"/>	
 GPS Enterprise.pptx	Shareable <input checked="" type="checkbox"/>	Downloadable <input type="checkbox"/>	

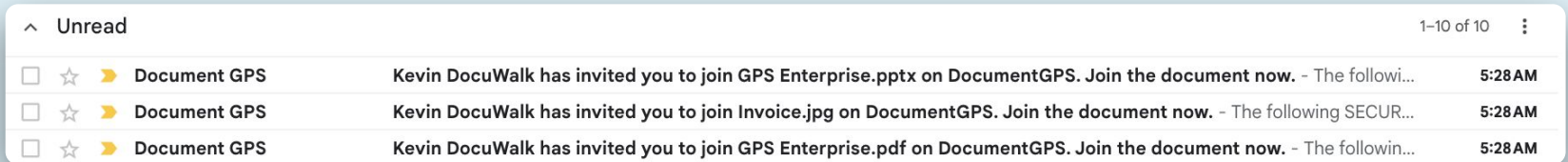
[UPLOAD AND SHARE](#)



- On the recipients side, it will show that the files were uploaded and now showing on their My Library. It also shows that the file/s were shared to the sender of the Secure Link.



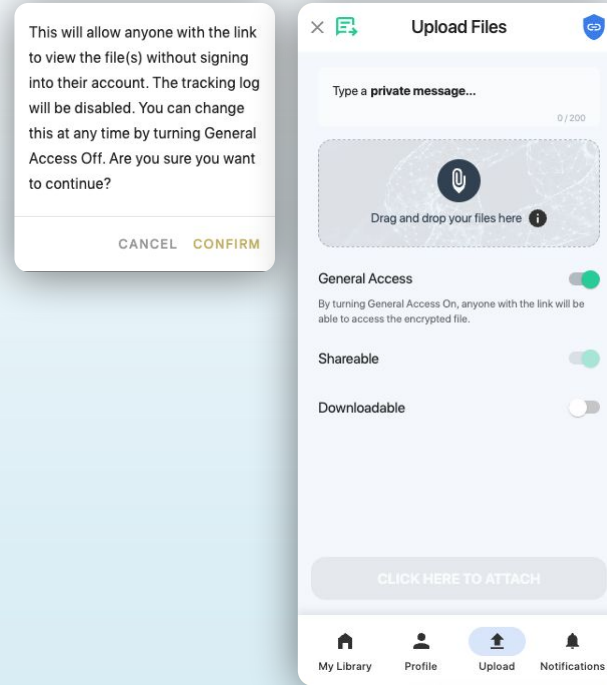
- On the sender's side, they will receive an email notifying them that files were shared to them.



The General Access toggle on the Upload File screen

If you have **turned General Access On**, which allows recipients to access your files without signing in to their email account, you can now see each event that takes place even though their name isn't registered.

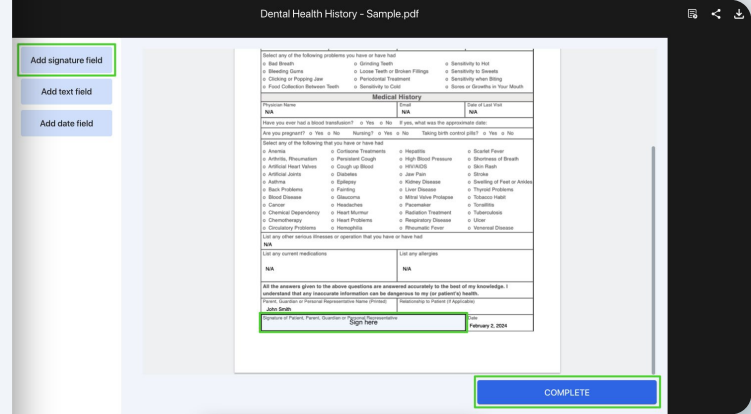
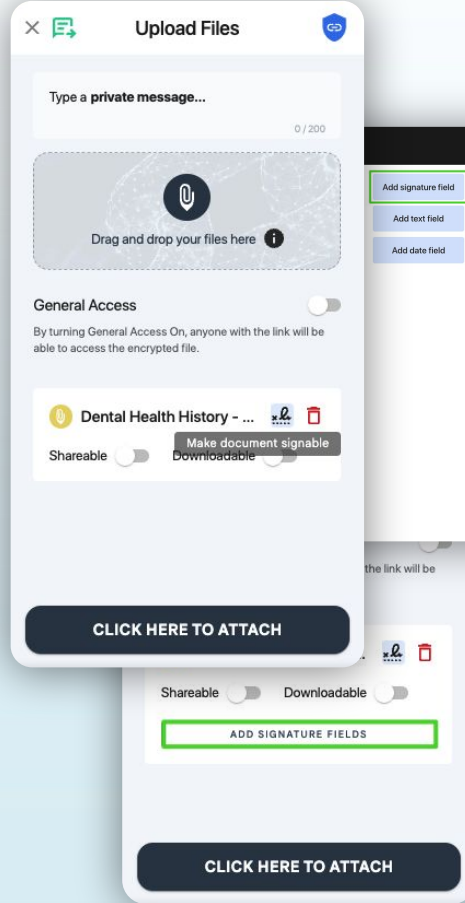
You can still see if someone has downloaded, shared or viewed your files right inside the same tracking log that tracks everyone else.



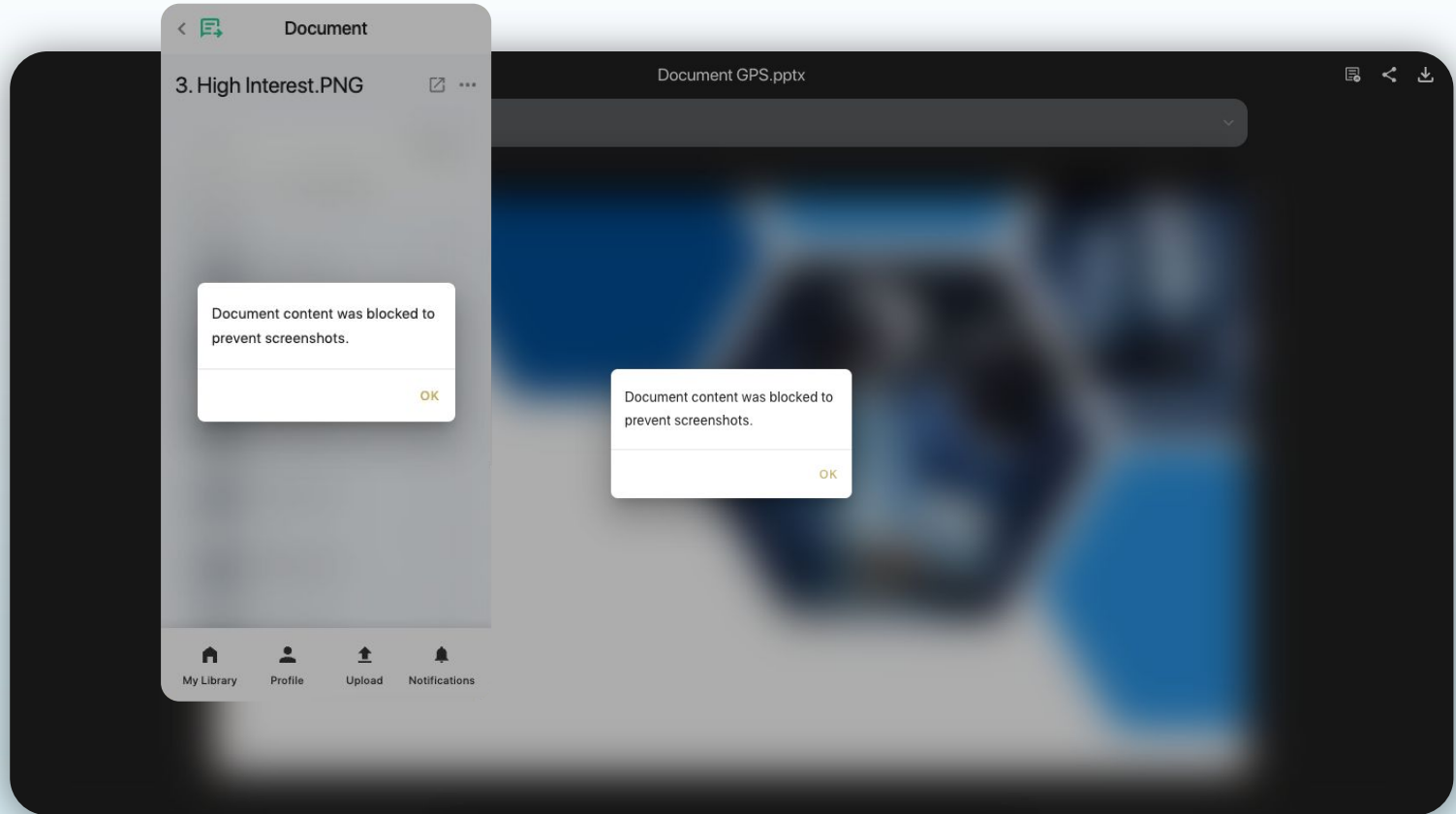
The eSignature is the first of its kind for several groundbreaking reasons: you are signing directly within your email attachment and signing on a document token for greater security using our integration.

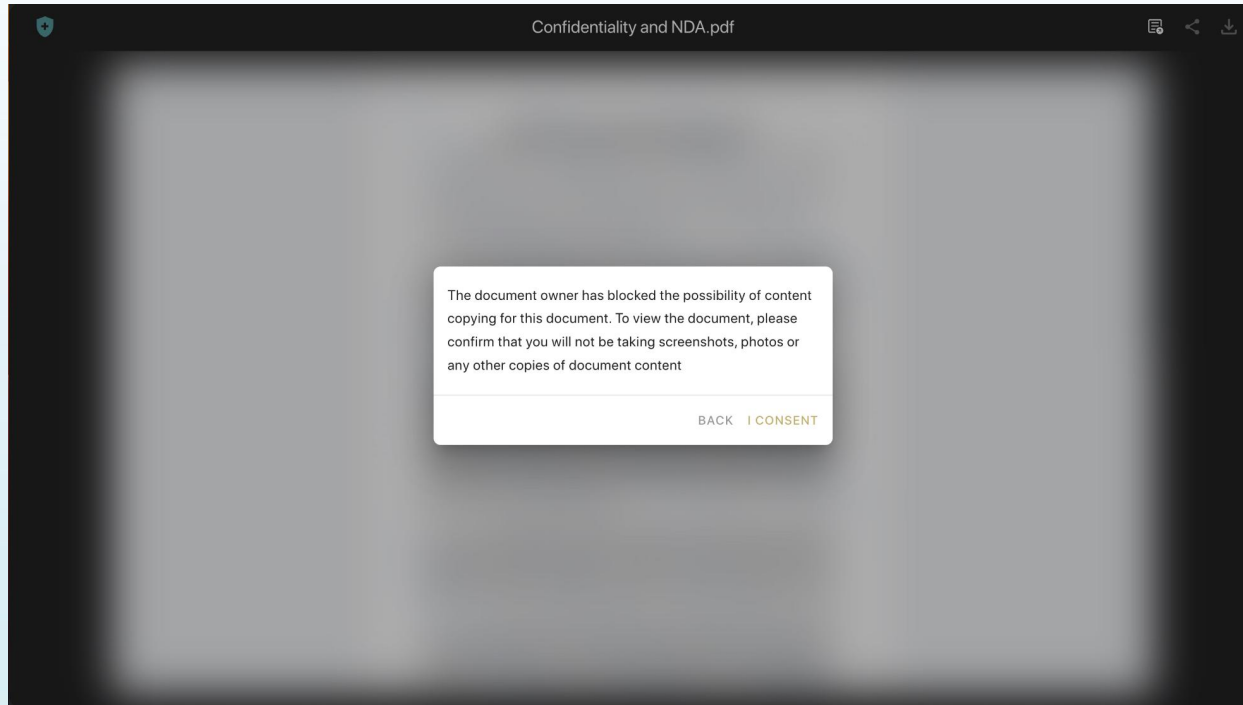
Check out our video walk through [here](#).

Note: *Anyone in the 'To' field of this email will be able to sign this document. Recipients in the CC or BCC fields won't have a signature option pop up.*



The **screenshot block** prevents copying or sharing of documents outside of Document GPS access features. This gives the document owner the ability to block taking screenshots of the document.



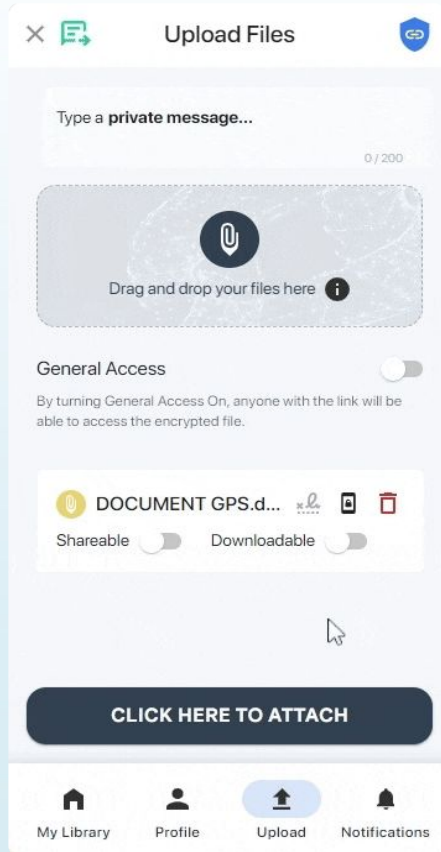


The **advanced screenshot** feature completely discourages recipients from doing screenshots.

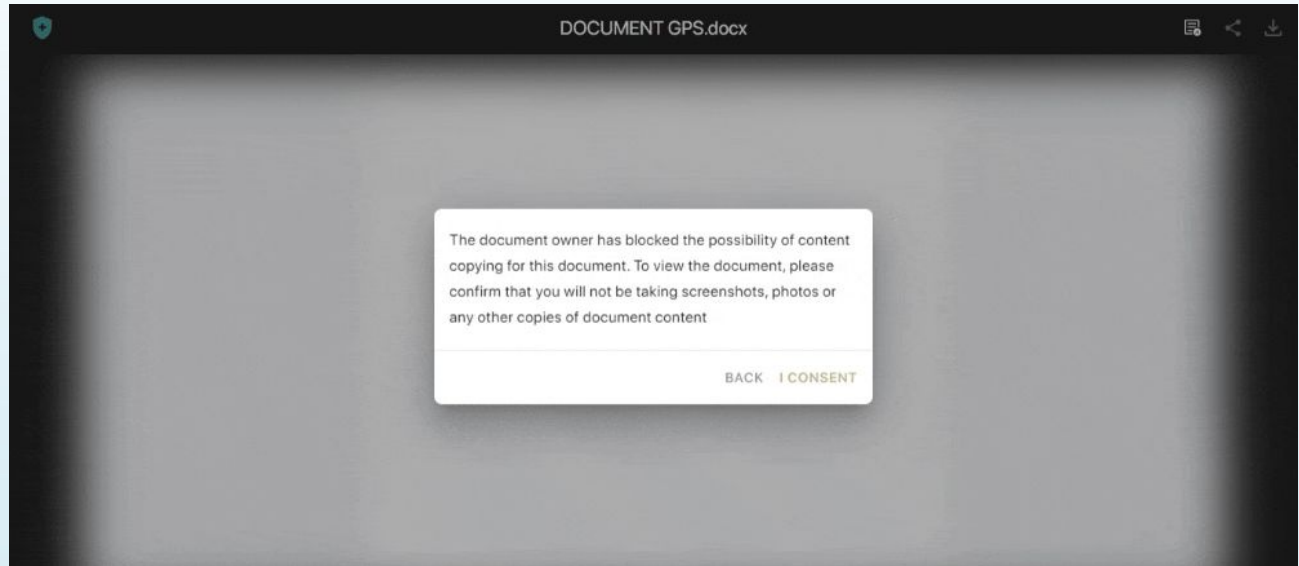
What's included in the advanced screenshot block?

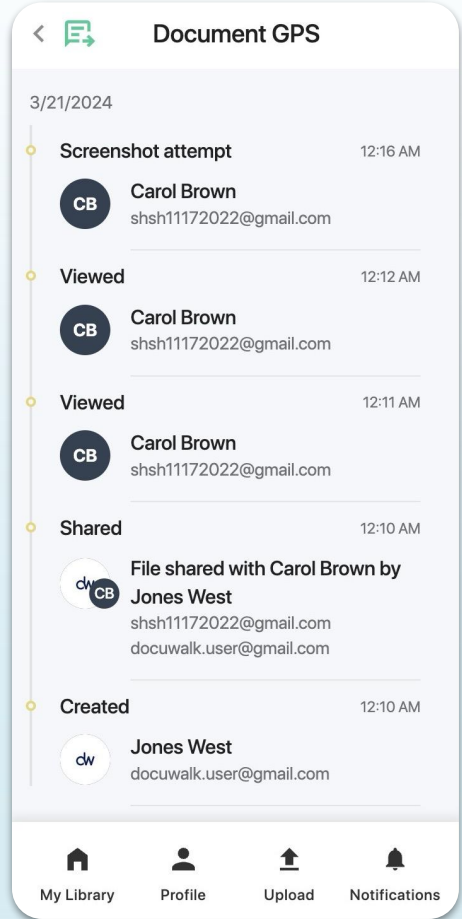
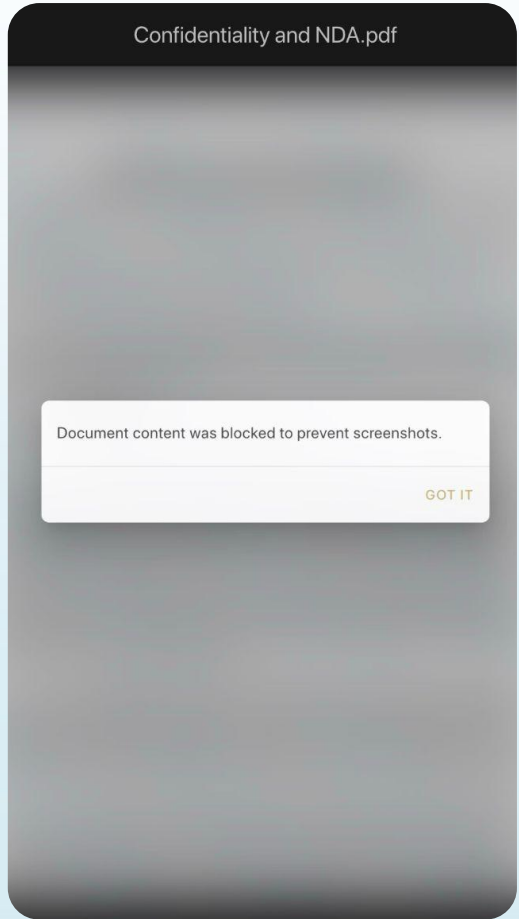
Acceptance of terms by the viewer: If enforced by the document owner, the viewer needs to accept the terms of not taking a screenshot before viewing the document. The evidence of acceptance is recorded in the audit log.





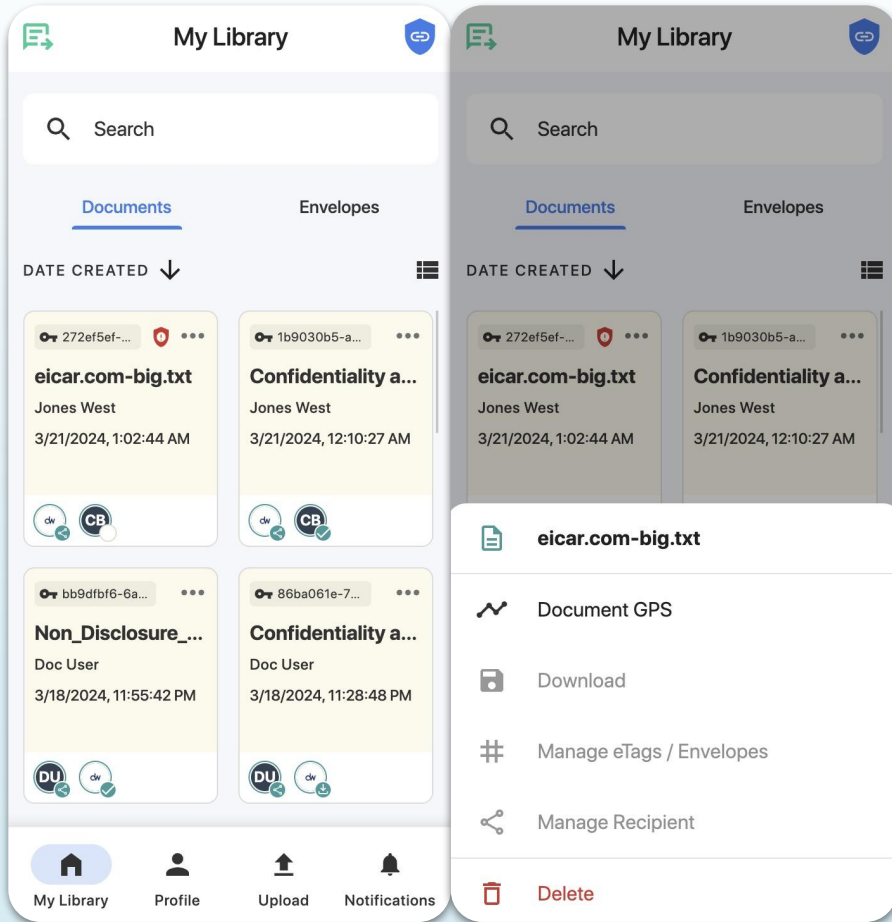
Blocking with Visible Watermark: The sender can add an additional preventative measure by enforcing watermark display across the document. This watermark reveals the viewer's name and email address (account email), and their acceptance of not taking a screenshot. Additionally, downloading is disabled for all participants





The document owner will see in the Document GPS tracking screen if a viewer attempts to do a screenshot.

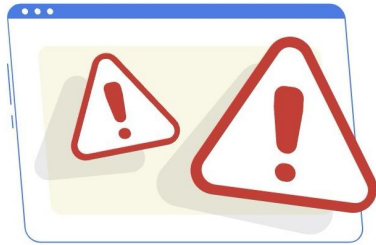




Uploaded documents are scanned for viruses. The infected file will have a **red shield icon** indicating that it is infected and the owner will only have **Delete** as an option.



When scanning finds the file to be dangerous, a system email is sent to the document owner as a notification.



We scanned this document and found malicious content.
The document was taken down to protect you.
If you are interested in its content, please contact the
document owner.

Attention!



Document GPS <no-reply@documentgps.com>
to me ▾

1:02 AM (0 minutes ago)



Document GPS

Open secure attachments with confidence

Attention! While scanning your attachments, virus has been found.



eicar.com-bjg.txt 30 MiB



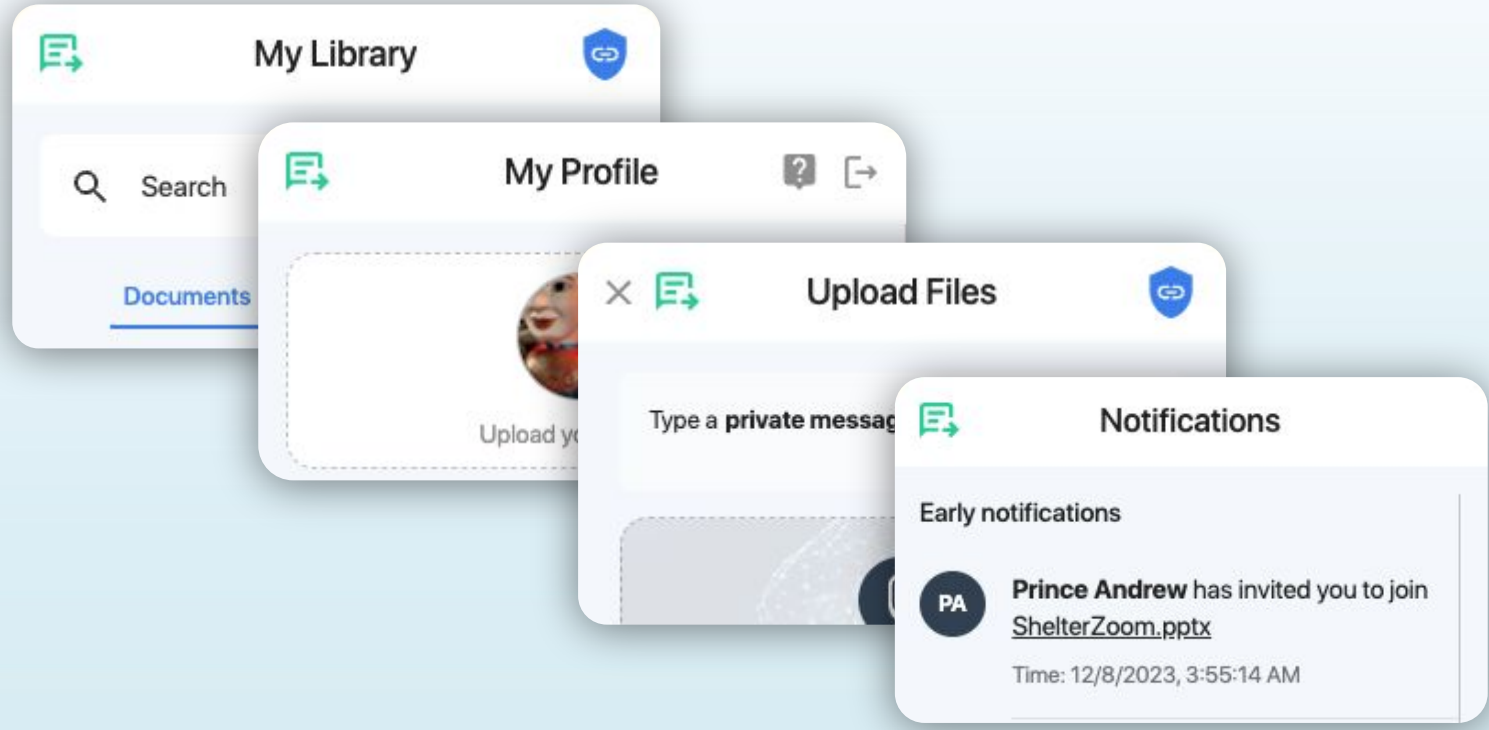
Ready to protect and control your email attachments?

[Try for free](#) and say goodbye to the old attachment paperclip forever.

The recipient will not be able to open the infected file
and instead will see a warning message.



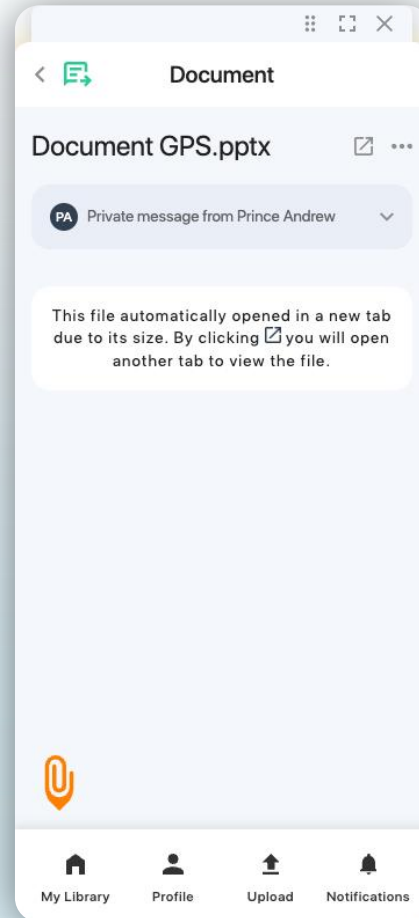
We value your opinions! With our new feedback button, you can now share your thoughts and suggestions from within the app.



TOP RIGHT OF THE EXTENSION

- **Move** - The 6-dotted icon allows users to drag the extension horizontally and position it in a different part of the screen
Note: This feature is not available for Microsoft Outlook Mail
- **Close** - Closes the extension by clicking the “X” icon at the upper right corner of the widget
- **Expand** - Allows the extension to be viewed in full screen mode by clicking the square shaped expand icon located at the upper right part of the widget

Web Viewer - Expand  to open the file in a new tab





Contact ShelterZoom via Phone or Email

To reach a support representative by email: support@shelterzoom.com

To reach a support representative by phone, please use the following phone numbers:

- +1 (833) 781-7705 (US & Canada Only - Toll Free)
- +1 (646) 435-4459 (International)

Contact ShelterZoom Sales

To reach a ShelterZoom sales representative by email: sales@shelterzoom.com

- +1 (833) 781-8660 (US & Canada Only - Toll Free)
- +1 (646) 924-1769 (International)

